



Directions to Pan Pacific Receiving Area

- 1) Travel north on Burrard Street.
- 2) Turn left on Cordova Street.
- 3) Almost immediately you will see the drop-down ramp labelled "Waterfront Road" (there is also a small picture of a helicopter because the Heliport is further along the same road).
- 4) Take the ramp down to Waterfront Road and you will see the receiving areas for Pan Pacific, Fairmont Waterfront and the Vancouver Convention Centre all clustered together
- 5) Pull up to the Pan Pacific Receiving area and pick up the House Phone (on the wall by the door into the building).
- 6) When the operator picks up, inform them you have a delivery and ask for Banquets. Or, contact banquets directly at 604-916-2954.

****Do not leave your vehicle unattended for long periods in the receiving area.**

**** All deliveries must be properly labeled. Please include the name of the group, group contact, and hotel contact, meeting room, number of boxes and date of event.**

****Deliveries must be made to the Receiving/Loading Dock of the Hotel between 8:00 AM and 4:00 PM, Monday to Friday. The Hotel will not accept deliveries made at the front door of the hotel.**

